



Chrono24 Survey Giveaway

Terms & Conditions

1. The promoter is: Chrono24 GmbH with its registered office at Haid-und-Neu-Str. 18, 76131 Karlsruhe, Germany (hereinafter "**Chrono24**"). Chrono24 operates an online marketplace by the same name for the purchase and sale of high-priced watches where commercial dealers and private sellers can publish sales offers and conclude sales contracts (hereinafter "**Platform**").
2. Chrono24 is giving away 3 x Voucher prizes for the Platform, each in the amount and currency set out in Clause 24 (hereinafter "**Giveaway**"), in connection with a customer survey conducted by Chrono24 (hereinafter "**Survey**").
3. Employees of the Chrono24 Group, their family members, and anyone else connected in any way with the organization or operation of the Giveaway are excluded from participation.
4. The Giveaway is open to individuals who (i) are at least eighteen (18) years old at the time of entry, and (ii) are legal residents of the United Kingdom, the United States, Italy, France, or Germany at the time of entry (hereinafter "**Participant**"). Participation is further subject to any mandatory local law restrictions applicable to giveaways of this kind in the Participant's country of residence.
5. To enter the Giveaway, a Participant must complete the Survey and, at the end of the Survey, voluntarily provide a valid, personal email address for the sole purpose of entry into the Giveaway. No purchase, account registration, or other consideration is required to enter or to be eligible to win.
6. Closing date will be 14.09.2026 latest. After this date, no further entries to the Giveaway will be permitted.
7. Chrono24 accepts no responsibility for entries not received due to technical errors, incomplete submissions, or any other reason beyond its control.
8. On September 18, 2026, Chrono24 will randomly select three (3) Participants from all eligible entries received by the closing date, each of whom will receive one of the prizes described



in Clause 9 (hereinafter "**Winners**"). Winners will be selected using a tool that randomly picks eligible Participants from the pool of entries.

9. Each Winner will receive the following prize:

- One (1) voucher for the Platform, in the amount and currency set out in Clause 24 (hereinafter "**Voucher**").

The Voucher can only be redeemed for purchases made on the Platform and requires the Winner to hold or set up a Chrono24 Account in order to be redeemed. The Voucher is subject to additional terms and conditions that will be provided upon issuance.

10. Where the issuance of a Voucher to a particular Winner is not possible for technical or operational reasons, Chrono24 reserves the right, at its sole discretion, to instead pay the amount set out in Clause 24, in the currency applicable to that Winner pursuant to Clause 24, to that Winner by direct bank transfer. In such case, the Winner will be required to provide the bank account details necessary to process the transfer.

11. The Voucher is valid only for future purchases starting from the date the Winner is notified of their win. It cannot be applied retroactively to past purchases. The Voucher will expire if the Winner's Chrono24 Account is deleted or deactivated due to moderation measures (e.g., account suspension resulting from violations of Chrono24's terms and conditions accepted by the Winner). The Voucher is non-transferable and cannot be applied to any other account.

12. Chrono24 reserves the right to modify, suspend, or terminate the Giveaway at any time without prior notice, particularly in the event of technical issues, fraud, or other unforeseen circumstances that may affect the fairness or integrity of the Giveaway.

13. Chrono24 is not responsible for any inaccurate prize details provided to Participants by third parties associated with this Giveaway.

14. There is no cash alternative to the Voucher, save for the bank transfer option set out in Clause 10. The Voucher cannot otherwise be exchanged for cash, either in part or in full.

15. The prize is non-transferable and cannot be assigned to another person. Prizes are subject to availability, and Chrono24 reserves the right to substitute any prize with another of equivalent value without prior notice.

16. Winners will be notified via the email address provided at the end of the Survey within 28 days of the closing date. Winners must follow the instructions provided in the notification email to claim their prize.



17. If a Winner cannot be contacted, or fails to claim the prize, within 14 days of the notification, Chrono24 reserves the right to withdraw the prize and select a replacement Winner.
18. Chrono24 will inform the Winners about the process and conditions for redeeming their prize.
19. Chrono24's decision regarding all matters related to the Giveaway is final. No correspondence or appeals will be entertained.
20. By entering the Giveaway, Participants agree to be bound by these terms and conditions.
21. The Giveaway and these terms and conditions are governed by German law, without prejudice to any mandatory consumer protection provisions of the Participant's country of residence that may apply. Any disputes arising from or in connection with the Giveaway will be subject to the exclusive jurisdiction of the courts of Karlsruhe, Germany, to the extent legally permissible.
22. Any personal data collected as part of the Giveaway will be processed in accordance with applicable data protection laws, including the GDPR. Personal data will only be used for the purposes of administering the Giveaway and will not be shared with third parties without the Participant's explicit consent.
23. This Giveaway is in no way sponsored, endorsed, or administered by, or associated with, any social network. Participants are providing their information solely to Chrono24 and not to any third party.
24. The prize described in Clause 9 will be issued to each Winner in the currency of the Winner's country of residence at the time of entry, in the following fixed nominal amounts:
 - a) Winners resident in Germany, France, or Italy will receive a Voucher (or, where applicable, a bank transfer under Clause 10) in the amount of EUR 1,000;
 - b) Winners resident in the United Kingdom will receive a Voucher (or, where applicable, a bank transfer under Clause 10) in the amount of GBP 1,000;
 - c) Winners resident in the United States will receive a Voucher (or, where applicable, a bank transfer under Clause 10) in the amount of USD 1,000.

The amounts set out in (a) through (c) above are fixed nominal amounts in the respective currency and do not constitute, and shall not be calculated by reference to, a currency conversion of any single reference amount. No exchange rate applies to the determination of the prize amount under this Clause 24.



25. All monetary values stated in these terms and conditions, including any reference to a value of €1,000, are provided for descriptive purposes only. The currency and amount actually payable to each Winner shall be determined exclusively in accordance with Clause 24. Chrono24 is not responsible for any currency conversion fees, transfer fees, or exchange rate fluctuations that may be charged or applied by a Winner's bank or payment provider in connection with the redemption of the Voucher or the receipt of a bank transfer.